

2017 Frequently Asked Questions

Adventureland Day Camp

Find your True North

6401 Hulmeville Road Bensalem, PA. 19020

www.adventurelanddaycamp.com

adaycamp@aol.com

2017 “39 Days of Summer” Dates

What are the dates of the 2017 Camp Season?

Base Camp (39 days) June 19th till August 11th (*closed July 4th*)

Mini Camp #1 August 14th till August 18th (registration opens July 1st)

All dates are subject to change depending on school calendar eg: snow days.

When is your annual Open House?

Our Spring Open House is always on the first Sunday in May. This year's 2017 Open House will be held on Sunday, May 7th from noon till 5 p.m.

Hours

Hours of Operation

What are the hours of Camp?

All of our camps start their day at 9:30 with drop off starting at 9:00.

All of our camps end their day at 3:45 with pickup starting at 4:00.

All campers must be picked up by 4:30 or be charged a late pickup fee of \$10.00.

Does the camp provide before and after hours care? If so, what is the cost?

Yes! We do provide extended hours care for our Base and Mini Camps. Registration opens June 1st.

Our morning program runs from 7:30 to 9:00 AM. Our afternoon program runs from 4:00 to 5:30 PM. The cost is \$7.00 per session. Cost for both morning and afternoon is \$14.00 per day. There is no discount available for extended hours. All campers must be picked up by 5:30 or be charged a late pickup fee of \$10.00 for every 15 minutes you are late.

Rates

Tuition for Base Camp

How much does it cost to attend Base Camp?

Base Camp, 2017, *in-season* price is \$70.00 per day/\$350.00 per week. We offer several discount opportunities based on time of purchase or classifications. Please email us at adaycamp@aol.com to find out about our :1st time camper, 1st Responder, and Parochial school student discounted tuition rates. You don't have to purchase all of your days of attendance at once so to keep costs down you should try to take advantage of the pre season discounted rates and add days as you're able. You could even try us out for just one day and if happy with your child's experience, then purchase more days of camp or extend for the rest of the summer. It's entirely up to you!

Check out our Dates and Rates booklet below to see our full price guide with discount dates

What is the cost of before and after hours care (extended hours)?

The cost is \$7.00 per session. Cost for both morning and afternoon is \$14.00 per day. *There are no discounts, refunds or credits, available for extended hours.*

Tuition for Mini Camp

How much does it cost to attend Mini Camp?

We offer Mini-Camp after our regular season Base Camp. The program is a modified full day. The tuition is \$45.00 a day/\$225.00 a week. Aug. 14th to Aug. 18th. Registration opens July 1st. There are medical and behavioral restrictions on attendance.

2017 Dates and Rates

BASE CAMP is our comprehensive, classic camp program. This is what people think of when they hear the word "Camp". Never been to camp before? Visit our website: adventurelanddaycamp.com.to see all that we provide. *Adventureland offers a day rate, which allows us to customize your camper's attendance in any combination you choose.* Keep in mind the cost per day increases the closer you get to camp. We are also strictly limiting our enrollment to 300 campers so don't delay, **enroll today!**

Camper Online Registration link for 2017:

- <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11711240>

Early Enrollment Discount: Rates for Days Purchased on or Before Oct. 15th, 2016 = \$55 per Day

1 day = \$55	2 days = \$110	3 days = \$165	4 days = \$220	5 days = \$275
1 week = \$275	2 weeks = \$550	3 weeks = \$825	4 weeks = \$1,100	5 weeks = \$1,375
6 weeks = \$1,650	7 weeks = \$1,925	8 weeks = \$2,145		

- *The 8week rate equals a \$1585 SAVINGS off the standard rate.*
- *Campers may sign up for any length of time from 1 day to all 39 days.*
- *The week of July 4th is a 4day week and will be charged at a reduced rate.*

Fall/Winter Discount: Rates for Days Purchased on or Before Dec31st, 2016 = \$60 per Day

1 day = \$60	2 days = \$120	3 days = \$180	4 days = \$240	5 days = \$300
1 week = \$300	2 weeks = \$600	3 weeks = \$900	4 weeks = \$1,200	5 weeks = \$1,500
6 weeks = \$1,800	7 weeks = \$2,100	8 weeks = \$2,340		

- *The 8week rate equals a \$1390.00 SAVINGS off the standard rate.*
- *Campers may sign up for any length of time from 1 day to all 39 days.*
- *The week of July 4th is a 4day week and will be charged at a reduced rate*

Spring Discount: Rates for Days Purchased on or Before March 15th, 2017 = \$65 per Day

1 day = \$65	2 days = \$130	3 days = \$195	4 days = \$260	5 days = \$325
1 week = \$325	2 weeks = \$650	3 weeks = \$975	4 weeks = \$1,300	5 weeks = \$1,625
6 weeks = \$1,950	7 weeks = \$2,275	8 weeks = \$2,535		

- The 8week rate equals a \$1195.00 SAVINGS off the standard rate.
- Campers may sign up for any length of time from 1 day to all 39 days.
- The week of July 4th is a 4 day week and will be charged at a reduced rate

Standard Rates for Days Purchased after March 15th, 2017 through Aug.12th = \$70 per Day

1 day = \$70	2 days = \$140	3 days = \$210	4 days = \$280	5 days = \$350
1 week = \$350	2 weeks = \$700	3 weeks = \$ 1,050	4 weeks = \$1,400	5 weeks = \$1,750
6 weeks = \$2,100	7 weeks = \$ 2,450	8 weeks = \$2,730		

- Campers may sign up for any length of time from 1 day to all 39 days.
- The week of July 4th is a 4day week and will be charged at a reduced rate.

OUR MINI CAMP offers childcare coverage the week prior to the beginning of the Fall School Year. It is offered for 1 week after BASE CAMP ends. Mini Camp offers a modified schedule while, still maintaining the Adventureland magic! Registration opens July 1st 2017. There is no discount, credit or refunds for Mini Camp.

Mini Camp Sessions**Mini Camp 1: August 14th through August 18th**

1 day = \$45	2 days = \$90	3 days = \$135	4 days = \$180	5 days = \$225
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EXTENDED HOURS is for those families who can't get enough camp! *We offer an extended modified schedule for before and/or after care.* Please note, for your convenience there is a separate cost for morning and afternoon extended hours. Registration opens June 1st 2017. There is no discount, credit or refunds for extended hours.

Morning Extended Hours from 7:30 to 9:00 AM

1 day = \$7	2 days = \$ 14	3 days = \$21	4 days = \$28	5 days = \$35
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Afternoon Extended Hours from 4:00 to 5:30 PM

1 day = \$7	2 days = \$ 14	3 days = \$21	4 days = \$28	5 days = \$35
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(We accept MC, VISA, Discover, Cash and cashier checks for your convenience.)

Online gift certificates

Online Gift Certificate link: <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11710201>

For more info: Email Lisa at adaycamp@aol.com .

2017 refund policy

- *If your plans change before June 1st 2017 we will refund 100% of your money excluding \$6.95 online registration fee.
- *After June 1st no refunds or credits will be given for individual days of camp missed. You are able to make up missed days of camp if space permits.
- *No refunds or credits will be given for dismissals from camp.
- *Before and aftercare is billed separately and not refundable or eligible for discounts.
- *Mini camp tuition is not refundable or eligible for discounts.

Transportation

Do you provide transportation?

Sorry, we don't provide transportation. We feel the added benefit of Self Transportation is our ability to see and speak with the parents/caregivers of all our campers daily. It really cements our camper community. We will be happy to provide names of families in your area if you wish to car pool.

Self-Transport Arrival and Dismissal

How does pick up and drop off work for Base Camp and Mini Camp?

It couldn't be easier, our pick up and drop off is extremely efficient.

For Base Camp and Extended Care morning drop-off:

You will slowly pull down our driveway and stop under our over hang where staff members will get your child out of your car and direct your child to their group. There is no need for you to park or get out of your car unless of course you want to.

Base Camp and Extended Care pick-up works in a similar way.

When you slowly pull down the driveway you will be stopped by our staff, asked for your identification and asked who you are here to pick up. We will then bring your child to you. There is no need to park and get out of your car, unless of course you want to.

All of our camps start their day at 9:30 with drop off starting at 9:00. All of our camps end their day at 3:45 with pickup starting at 4:00. All campers must be picked up by 4:30 or be charged a late pickup fee of \$10.00 for regular dismissal and \$25.00 for every 15 minutes you are late for extended care.

What if I need to pick up my child early, or drop them off at camp late?

It's no problem to pick up early or drop off late, simply stop by the office and we'll page your child for you to sign them out or deliver your child to their group when late.

Finances

Payment Options

Do I need to provide a deposit?

"Where other camps require large deposits and payments in full by the beginning of their programs, some as early as May 1st we never close our enrollment. Our online registration is set up so you only register and pay for the day /days of camp you can afford at that specific time of registration. We understand cash flow can be a concern in the current economic climate and that a lot of our parents only know their work schedules from week to week". Don't wait too long because the cost per day increases as we get closer to camp.

What forms of payment do you accept?

Our online registration system allows you to pay by credit card from the privacy of your home at any time day or night. If you wish to pay cash, you must come to Adventureland and register on site. This can only be done in season. Please contact Lisa DeVicaris at adaycamp@aol.com if you wish to pay by cash.

Online gift certificates are a great way for relatives to give the gift of camp. Online Gift Certificate

link: <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11710201>

For more info: Email Lisa at adaycamp@aol.com.

If our plans have changed, and we need to withdraw from camp, what happens?

2017 refund policy

- *If your plans change before June 1st 2017 we will refund 100% of your money excluding \$6.95 online registration fee.
- *After June 1st no refunds or credits will be given for individual days of camp missed. You are able to make up missed days of camp if space permits.
- *No refunds or credits will be given for dismissals from camp.
- *Before and aftercare is billed separately and not refundable or eligible for discounts.
- *Mini camp tuition is not refundable or eligible for discounts.

Registration

What forms of registration do you offer?

Adventureland only offers online registration for all of its camps. There are no registration forms to fill out and mail back. Our on-line registration lets you take care of all your registration needs from the comfort and privacy of your home at any time that's convenient for you. It also helps the Environment by cutting down on paper. *You can even extend your time at Adventureland throughout the season, all we require is 24 hours notice for any changes.*

Online Registration Information

How do I sign up for camp via online registration?

It's really easy! All you have to do is follow the link below and follow the online instructions. It's that simple:

Camper Online Registration link for 2017:

- <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11711240>

Can I register even though I don't know the exact dates my child will be attending?

Yes. Register for the number of days you want to attend and when you know the exact schedule get in touch with Lisa at adaycamp@aol.com and she will make the changes internally for you.

Do I have to purchase all of the days of camp my child will be attending at one time?

No. You have the flexibility of purchasing days of camp as you can afford them. You just have to go to our online registration link **Camper Online Registration link for 2017:**

- <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11711240>

and follow the online instructions. You will be able to log in and add as many days as you want at the current rate. If you need to change the days you have already registered for you need to get in touch with Lisa at (adaycamp@aol.com) and we will do it internally.

What should I do if the calculated price in the online shopping cart is incorrect?

Go back to the “Days” portion of the online registration and only choose 1 day of camp. Then get in touch with Lisa at adaycamp@aol.com. By doing this you will at least be in the system and will not have to redo all of your information when you go back in. When getting in touch with Lisa, make sure you have the exact number of days you want to purchase and what weeks your child/children will be coming.

Can I register for camp and mail a check?

No. You have to pay in full online for whatever number of days of camp you decide to buy per order. Forms of payment are Visa, Master Card, Amex & Discover.

Online gift certificates are a great way for relatives to give the gift of camp.

Online Gift Certificate link: <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11710201>

For more info: Email Lisa at adaycamp@aol.com.

Can I register for camp and be billed later?

No. You have to pay in full online for whatever number of days of camp you decide to buy per order. Forms of payment are Visa, Master Card, Discover and Amex.

Online gift certificates are a great way for relatives to give the gift of camp. Online Gift Certificate

link: <https://thriva.activenetwork.com/Reg4/Form.aspx?IDTD=6207616&RF=11710201>

For more info: Email Lisa at adaycamp@aol.com.

Are there discounts available?

Where other camps give you price breaks based on the longer amount of time you are willing to commit to, (all 8 weeks verses 4weeks) we base our discounts on **WHEN** you purchase your day/days of camp. Not everyone can fit 8 weeks of camp into their schedule nor do they need 5 days a week of child-care. We feel a family shouldn't be penalized for taking a vacation, for sending their child to a specialty sports camp or wanting to let their little ones spend a day a week with Nanna and Pop Pop.

Our day rate increases as we get closer to camp but even our most expensive “in season” rate is about 50% less than other comparable area camps.

Food and Drink

Do you provide lunch or snacks?

No, we do not, but we will refrigerate your child's lunch and any snacks you provide.

Please make sure all lunch containers are clearly marked with his/her name.

No brown bags please. Adventureland is unable to heat any lunches.

Adventureland will be providing Lemonade and Iced Tea at Lunch time along with an afternoon snack. We also have our very own “Snack Shack” available for your child to purchase additional snacks and drinks during lunch, snack time and free swim. Every thing is priced \$1.00

At our Friday pool parties we serve pizza & ice cream or water ice for snack. We have many water stations filled with unlimited amounts of iced cold water that our campers can enjoy all day. Adventureland uses municipal water supplied by the Aqua Water Company so there is no 'funny well water taste'.

Health and Medical

Do you have Medical personnel on staff?

We have a Registered Nurse on staff. She is present at camp from 9:30 to 4:00 daily. We do not have medical personnel on staff for extended hours or Mini Camp.

What if my child is on medication?

Please place the medication, and instructions for dosage and time to administer in a clearly labeled plastic bag. Instruct your child to give the bag to their counselor so they can turn it into the nurse or you can give it to the adult checking your child in at drop-off. All medications must be dispensed by our registered nurse. No medications are allowed to be in your child's bag or our locker rooms.

Do you require health forms?

Yes. We require all campers enrolled in all our camps to provide us with current health forms along with permission slips for the giving of Tylenol and Benadryl. They can be downloaded from our website: adventurelanddaycamp.com

Do you accept children with special needs?

We accept children with special needs on a case-by-case basis. Depending on their needs, a TSS (therapeutic staff support) may be required. Adventureland requires a TSS for any and all children who have a TSS during the school year. To better serve your child/children, please be forth coming on our camper online registration forms about behavioral and medical issues.

About Camp Groups

What are the age ranges of campers?

Our Base Camp ages are 5 thru 15.

How many children are in a group?

On average there are 15 to 20 campers in a group.

How are campers grouped?

Except for our youngest campers (5 & 6yrs) our groups are same gender and the age and grade of the child.

Can siblings be grouped together?

Only if the age and gender of the siblings allows it.

What is the Counselor to Camper ratio?

In our youngest group (5yrs) we have a 1 to 3 counselor to camper ratio. All other groups have a ratio of 1 to 7.

All my child's friends are in another group, can we change groups?

As long as your friends are of a similar age we can almost always place your child in the same group as them. Please make sure you note the names of the friends you wish to be with on your application, and ask them to do the same.

Can I have the names and numbers of other campers in my child's group?

Many parents ask for these items to plan birthday parties, sleepovers, etc. Unfortunately Adventureland IS NOT permitted to give the names and phone numbers of camper families to anyone. If you wish to invite other campers to a party, simply give the invitations to your child to pass out.

About our Staff

What skills do you look for in a Camp Counselor?

- The ability to work well with children of all ages.
- The belief that they can make the difference in the life of a child.
- The willingness and the ability to foster self-esteem, cooperation, courage, responsibility & FUN !
- The ability to work well in close proximity with others.
- A love of the outdoors - in all weather conditions.
- The ability to take charge and motivate others.
- Creativity, patience, kindness, cooperation & spirit.
- The ability and willingness to be a positive role model.
- The willingness to pitch-in and go the extra mile...
- Maturity. All of our Senior Counselors are Teachers, Special Education Teachers Parents or in college. Our Junior counselors start at age 16. The number of Junior Counselors assigned to a group is based on the number of campers in the group each day.

Attendance, Scheduling, and Activities

What attendance options are available?

“We are the only camp I know that operates on a DAY RATE”.

Where other camps require a minimum attendance (most being a minimum 4 full weeks) we have no such restrictions. Come 1 day or all 39 Days (we are always closed 1 day, every season for July 4th). We allow what ever works best for your family.

Operating on a **Day Rate** makes allowances for so many different scenarios:

-Do you only need 3 days a week, for 3 weeks? **NOT A PROBLEM!**

-Do you need 2 days one week, and 3 days the next? **NOT A PROBLEM!**

-Does your work schedule change every week? **NOT A PROBLEM!**

-Is it Monday and your babysitter cancelled for Tuesday! **NOT A PROBLEM!**

Just go online and purchase tomorrow's day of camp.

-Are you registered for Mon. Wed. and Fri. this week, but need to come Mon. Tues. and Thurs.?

NOT A PROBLEM! Just email us the change request”.

-Do you need to miss a scheduled day of camp this week? **NOT A PROBLEM!**

Just email us what day you want to use as a makeup.

What are some of the activities offered at Adventureland?

“We are the only Camp I know of that runs a 39DAY SCHEDULE instead of the outdated 5 day.”

The 5 day schedule means each day of the week's schedule is repeated weekly.

Our campers have individualized attendance needs. This means that a cookie cutter scheduling technique couldn't work. Suppose we only had geo-caching on Mondays and your child didn't attend on Mondays. Your child would be missing out on a great activity.

We do have a weekly template we work off of, however, but each day's schedule is decided only a few days ahead of time. When a child is not enrolled for 5 days a week, knowing our weekly template helps a parent and camper decide what days of the week would be best to attend. This innovative technique also allows us to add some large comprehensive activities to our curriculum, such as Rapid Building, Shipwreck, and Fishing Frenzy. The flexibility of our 39 day schedule also means we are not held hostage by inclement weather.

Our weekly template is:

Mondays and Thursdays are Traditional Camp- *Our Campers spend their whole day with their assigned groups doing all of the traditional camp activities, such as Boating, Fishing, Sports, Playgrounds, Ga-Ga, Art, Nature, Outdoor Living, Geo-Caching, Mini Golf, 32 ft climbing wall, Swimming.*

Tuesdays and Wednesdays are Club Days- *Our Campers spend only ½ the day with their assigned groups doing traditional camp activities. The other ½ of the day is spent enjoying 2 special club activities of the campers choosing. Some activities include Zip Lining, Mural Club, Outdoor Cooking, Banner Club, Rapid Riding, Hockey, Soccer, Kayaking, and Fishing.*

Fridays are Special Events/Themed Pool Parties - *Our Campers spend the 1st ½ of the day with their assigned groups doing traditional camp activities. The 2nd ½ of the day is spent preparing for and participating in our themed pool parties. Some upcoming themes for this year include Pirates of the Swamp, Disney, Luau, Country Hoedown, Pajama Party and Super Hero to name a few.*

“We are the only camp I know of that is using innovative ZONE scheduling.

Multiple groups are assigned to a certain area, or zone, where a variety of activities are available. Campers will choose different activities to participate in, rotate through a series of activities or join specialty clubs. Zones allow specialist activities like Art & Nature to be integrated throughout our site. This new type of scheduling cuts down on wasted travel time and allows for more supervision.

Will my child learn to swim?

Our campers swim twice a day. In the morning, all of our campers are required to participate in Red Cross swim instruction. If your child doesn't know how to swim, he/she will learn the necessary skills. If your child already knows the basics of swim instruction, they will refine their technique. During extreme heat, we schedule extended swim time. Our Registered nurse makes the decision on whether we need to curtail activities and extend swim.

Communication and Social Networking

How do you communicate with parents/guardians?

In the off-season all of our information and notices are sent via e-mail. During the camp season, the majority of our notices are sent via e-mail. If a family doesn't have access to the internet, please let us know so we can have paper copies of all our notices generated. The best way for a parent/guardian to get in touch with us is through our AOL e-mail acct: adaycamp@aol.com

Does Adventureland use any Social Networking sites?

We have a large Social Networking presence. All summer we post pictures in real time on Instagram and our Facebook page. We also have our own YOUTUBE channel for videos along with our FLICKR archives filled with photos of our outdoor happiness. We also have publications on our issuu site.

www.facebook.com/Adventureland.daycamp

https://instagram.com/adventureland_daycamp/

www.flickr.com/photos/adventurelanddaycamp

www.youtube.com/user/adventurelanddaycamp

www.issuu.com/adventurelanddaycamp

Can a camper bring electronic devices to Adventureland?

With the exception of cell phones, we do not allow any electronic devices at Camp. Cell phones must be turned into our security specialist upon arrival at Adventureland where they will be secured in our office until dismissal.